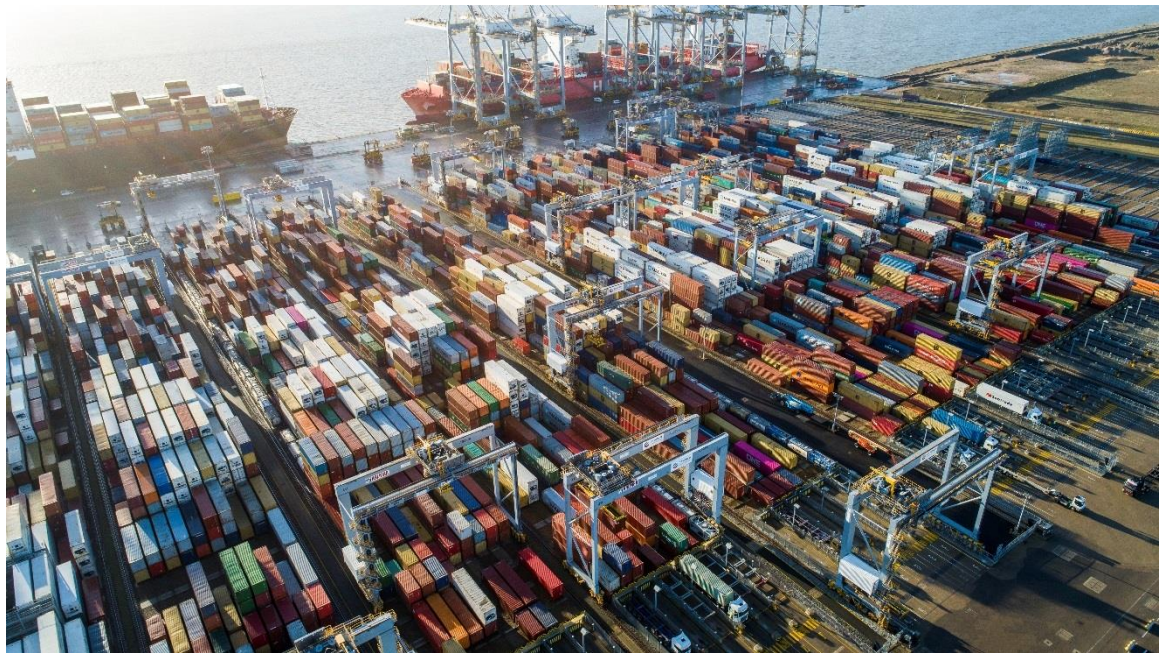


Public Tariff 2021



Effective from 1st of January 2021

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1. Vessel related charges

1.1. Basic Handling charges

Description	20'	40'	Charge basis
Discharge / Load - Full Import & Export	£71.81	£71.81	per container
Gate Out / In - Full Import & Export	£47.87	£47.87	per container
Discharge / Load - Empty Import & Export	£70.28	£70.28	per container
Gate Out / In - Empty Import & Export	£46.87	£46.87	per container
Transshipment - Full	£73.85	£73.85	per move
Transshipment - Empty	£72.55	£72.55	per move
OOG – handled by a standard spreader (including 45' containers)	+10%	+10%	per container
OOG – handled by an overheight spreader	+50%	+50%	per container
OOG – handled by non-standard gear	+100%	+100%	per container
IMDG containers	+10%	+10%	per container
Heavy Lift Quay crane move	£226.89	£226.89	per move

Included in the fee for Basic Handling Charges are the following:

- discharge from Vessel and transport to stack or lift container from stack and load to vessel (please note that each transshipment container will be charged for one discharge move and one load move);
- receiving or delivering from/to truck and lift container between truck and stack;
- free storage days as agreed;
- processing of standard documentation as agreed;
- provision of primary computerised documentation as agreed;
- all ship planning functions, including production of computerised bay plans; and
- the Full – Mainline rate includes up to 4 nested flats provided they can be lifted by standard auto spreader

1.2. Restows

RESTOWS	Shift on Board		Disch. Land and Reload		Charge basis
	20'	40'	20'	40'	
Description	20'	40'	20'	40'	Charge basis
Full and empty (reefer may be subject to power connection charges as applicable)	£73.85	£73.85	£147.70	£147.70	per container
OOG – handled by a standard spreader (including 45' containers)	+10%	+10%	+10%	+10%	per container
OOG – handled by an overheight spreader	+50%	+50%	+50%	+50%	per container
OOG – handled by non-standard gear	+100%	+100%	+100%	+100%	per container
IMDG containers	+10%	+10%	+10%	+10%	per container

Unplanned Restow (not advised prior to arrival)	+50%	+50%	+50%	+50%	per container
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Included in the fee for all Restow items are the following:

- movement from one cell on board a vessel to another cell on board the same vessel;
- processing of standard documentation as agreed;
- provision of primary computerised documentation as agreed; and
- all ship planning functions, including production of computerised bay plans.

1.3. Other Ship Operations

Description	Fee	Charge basis
Public Holiday Premium (additional to basic handling charges and restows)	+15%	per container
Hatch Cover Shift on Board with ISO attachments (additional to basic handling)	+10%	per hatch cover
Hatch Cover DLR with ISO attachments (additional to basic handling)	+15%	per hatch cover
Hatch Cover DLR with non ISO attachments (additional to basic handling)	+25%	per hatch cover
Handling Lashing bins	£113.28	per twistlock platform
Line handling by boat		POA
Labour ordered not worked due to Vessel absence/fault	£375.05	per crane hour
Removal of jammed twist locks / stacking cones	£107.71	per container
Failure of vessel to depart upon agreed completion		
First hour	£3,328.53	per hour or part
Second hour	£6,655.76	per hour or part
Subsequent hours	£9,984.28	per hour or part
Damage to crane spreader due to defective cell guides (in addition to repair cost)	£499.20	per occasion
Vessel Productivity – Premium above 'standard operation'		As per agreement

1.4. Yard moves

YARD MOVES Description	CONTAINER		Charge basis
	20'	40'	
Yard Moves – any extra physical yard moves due to the following:			
a. Missing information or change of information related to weight, vessel name or destination			
Before the container has been in gated or landed at the terminal	£0.00	£0.00	per container
After the container has been in gated or landed at the terminal	£27.62	£27.62	per container
b. Missing information or change of information due to any other reasons	£27.62	£27.62	per container
c. Moves involving 45' containers	+10%	+10%	per move

1.5. Other Yard Operations

OTHER YARD OPERATIONS Description	CONTAINER		Charge basis
	20'	40'	
Flat Rack Bundling – bundling flat racks to make one container	£187.19	£187.19	per bundling/ unbundling
Supply and fit up to 3 straps for bundles of up to 4 flat racks	£122.60	£122.60	Per bundle
Checking hazardous label (Including moves, by request only)	£71.69	£71.69	per container
Applying / Removing of placards and labels (by request only)	£143.34	£143.34	per container
Reception of export containers after the vessel's cut-off time (by request only and subject to approval)	£29.32	£29.32	per container
Pre-Trip inspection - Positioning boxes for PTIs and power consumption	£105.66	£105.66	per container

1.6. Reefer services

REEFER SERVICES (excludes storage) Description	CONTAINER		Charge basis
	20'	40'	
Power supply, monitor and report equipment malfunctions:			
All days from Day 1	£34.03	£34.03	per container per day
Reset Reefer Temperature (by written request only)	£35.79	£35.79	per reset
Attaching and detaching Generators	£109.13	£109.13	per generator
Reefer Temperature History Request	£111.23	£111.23	per container

1.7. Storage

STORAGE		
Description		Charge basis
Export free storage period	5 days	per calendar day
Export laden - in excess of free storage period	£15.99	per TEU per day
Export empty - in excess of free storage period	£15.99	per TEU per day
Import & transhipment free storage period	5 days	per calendar day
Import & transhipment laden – 1 to 5 days in excess of free storage period	£15.99	per TEU per day
Import & transhipment laden – 6 to 10 days in excess of free storage period	£24.22	per TEU per day
Import & transhipment laden – 11 or more days in excess of free storage period	£31.99	per TEU per day
Import & transhipment empty – 1 to 5 days in excess of free storage period	£15.99	per TEU per day
Import & transhipment empty – 6 to 10 days in excess of free storage period	£24.22	per TEU per day

Import & transhipment empty - 11 or more days in excess of free storage period	£31.99	per TEU per day
OOG and frameless tanks surcharge – handled by a standard spreader	+50%	per TEU per day
OOG surcharge – handled by an overheight spreader	+50%	per TEU per day
OOG surcharge – handled by non-standard gear	+100%	per TEU per day
IMCO containers surcharge	£13.39	per TEU per day
Storage for 45' containers	TEU rate x 2.25	per TEU per day
Heavy Lift / Breakbulk free storage period	2 days	per calendar day
Heavy Lift / Breakbulk storage	£283.61	per day
Leaking / Damaged containers - Extra costs will be assessed on a case by case basis		

1.8. Conservancy

Conservancy charges for vessels calling at DP World London Gateway Port will be collected by the port.

The applicable charges for vessels discharging / loading at London Gateway are as follows:

All vessels	
Up to 3,000 tonnes	£0.0385
3,001 to 10,000 tonnes	£0.0914
10,001 to 55,000 tonnes	£0.1669
Over 55,000 tonnes	£0.2402

In addition to the conservancy charges collected by the Operator, the Port of London Authority has responsibilities for ensuring navigational safety within its jurisdiction of the River Thames and will collect estuary charges as per the Port of London Authority public tariff. This can be found on their website at www.pla.co.uk.

1.9. Pilotage

Deep drafted vessels will pick up their pre-arranged Thames pilot at the pilot station designated by the PLA prior to transiting to the port.

Pilotage into and out of DP World London Gateway Port is provided by the Port of London Authority. More information on pilotage and charges applicable can be obtained from:

PLA
 London River House,
 Royal Pier Road,
 Gravesend,
 Kent DA12 2BG
 Tel: 01474 562200
 Contact name: Glenda Frost

1.10. Towage

The following companies comply with the PLA 'Code of Practice for Ship's Towage Operations on the Thames' and shipping lines are invited to contact these service providers directly regarding the provision of towage services:

Boluda Towage Europe
 3rd Floor, Manorway House
 The Manorway
 Stanford-le-Hope, Essex
 SS17 9LA
 Tel: 01375 641288

Svitzer UK
 Marine House / Denton Wharf
 Mark Lane
 Gravesend, Kent
 DA12 2PL
 Tel: 01474 359361

The port is open to all towage service providers that comply with the PLA Code of Practice for Ship's Towage Operations on the Thames.

1.11. Mooring and unmooring

Vessel mooring and unmooring at DP World London Gateway Port will be performed by the terminal's shore based personnel and charges are agreed with the vessel operator.

The following charges will apply to non-contracted vessels:

LOA up to 250 metres	£1,429.41	per vessel call
251 to 300 metres	£1,600.93	per vessel call
301 to 350 metres	£1,772.46	per vessel call
More than 350 metres	£1,943.99	per vessel call

From the 1st June 2020, a penalty charge of £1,000 per instance will apply to vessels found to be using Dangerously Weighted Heaving Lines (DWHL).

1.12. Vessel detention

Vessels detained for any reason beyond DP World London Gateway Port's control will incur charges and this will be informed on a case by case basis.

1.13. Vessel solid waste reception

Unless exempted, all vessels calling at DP World London Gateway Port are required to pay a charge towards the cost of waste reception as follows:

Description	Fee	Charge basis
Vessels up to 20,000 Gross Tonnes	£87.76+VAT	per vessel call
Vessels over 20,000 Gross Tonnes	£111.16+VAT	per vessel call

The above costs cover reception of general solid waste (Garbage as defined by MARPOL 73/78). Reception of any other types of waste will be priced on application.

1.14. Port security charges for non-contracted vessels (non-cellular)

A charge of £421.13 per day or part thereof will be applicable to non-contracted vessels.

2. Goods examination, security and infrastructure charges

2.1. Goods examination

The following charges are applicable at DP World London Gateway via CNS:

Description	Fee	Charge basis
Import Customs Fee	£18.04	per entry
Import Customs Fee for removals	£10.60	per removal
Export Customs exam (Hold xx) – door side	£96.98	per container
Customs x-ray scanning (Hold Y)	£65.46	per container
Port Health examination – seal check (Hold D)	£96.98	per container
Port Health examination – identity check (Hold W4, W9, H, M)	£96.98	per container
Port Health examination – offload (Hold W2, W3)	£115.98	per container
RPA examinations (Hold F)	£96.98	per container
DEFRA Plant Health & Seed examinations – full load (Hold P3)	£96.98	per container
DEFRA Plant Health & Seed examinations – mixed load (Hold P2)	£115.98	per container
Forestry Commission examination (Hold &)	£96.98	per container
Trading Standards examination (Hold K)	£115.98	per container
Port Health Nut & Spice Inspection (Hold O)	£208.15	per container
Port Health Nut & Spice Inspection (Hold O4) -door side	£96.98	per container
Environment Agency examinations (Hold E4) -door side	£115.98	per container
Export Examination offload (Hold E2)	£389.27	per container
UK Border Force CAP exam (Hold xx)	£389.27	per container
DG / MCA examinations (plus 2 yard moves)	£115.98	per container
All other examinations		POA

Examination charges are per container. In the event that DP World London Gateway is instructed by a statutory authority to undertake additional examinations the above charges will apply to each additional occasion the container is requested for examination.

All other examinations will be charged directly by London Gateway. Please refer to the London Gateway Public Tariff for 2020.

Charges are increased by RPI for September, as published by the UK Office for National Statistics in October of the previous year.

2.2. Fumigation

Description	Fee	Charge basis
Positioning containers for fumigation or venting	£198.53	per fumigation or vent
Fumigation cost applicable based on type of fumigation required		
Removal and disposal of fumigant residues (incl. handling costs)	£64.17	per container

For any containers that require fumigation please contact the customer services department on 01375 648477 or via email to customer.services@londongateway.com.

2.3. Environmental monitoring and surveys

DP World London Gateway Port has a full-time environment team who is available to offer advice on a wide range of environmental issues.

Hourly charge out rate for the environment team will be £114.35 per hour.

The Environment Team also have access to a number of local contractors which can provide quick and efficient services in the following areas:

- Operational noise and vibration assessments
- Testing of hazardous materials for classification and safety assessments
- Full range of Emergency response (Spill kits, booms, absorbent granules)
- Testing of unknown chemicals that have been released on board
- Identification of non-native animal species and removal/extermination (bees, spiders, reptiles etc)
- Testing of ballast water for non-native species (Chinese Mitten Crab)
- Stack emissions and low sulphur fuel checks
- Inspection and audit capability (MARPOL/IMO)

For further information please contact the environmental team on 01375 648461.

2.4. Security

ISPS per container – full import (charged to Clearing Agent through Community System)	£10.50	per import full container
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ISPS per container – full export (charged to Shipping Line)	£5.50	per export full container
Land Tax Recovery Charge – import, export and transshipment, full and empty containers (charged to Shipping Line)	£1.50	per container

2.5. Infrastructure charges

Infrastructure charge	£7.30	per import full container
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3. Terminal Container Weighing VGM charges

DP World London Gateway Payable per Full Export container to the port-via CNS:

Description	Fee	Charge basis
Where the shipper VGM is provided prior to arrival at the terminal	£1.11	per VGM supplied
Shipper VGM provision after box arrival	£3.34	per VGM supplied
Additional charge if no VGM received 24 hours before the expected arrival of the vessel	£10.11	Per VGM not supplied in time
Where the terminal is requested to weigh the container and provide a Terminal VGM with electronic signature	£19.46	per VGM provided by terminal
VGM Mis-declaration fee (VGM measured by the terminal differs more than 900kg or 5%, whichever is more, from the shipper provided weight)	£23.25	per instance
Additional charge added to the above VGM charges, for Out of Gauge cargo which cannot be lifted by standard spreader without attachments	£50.04	per VGM supplied

4. Vehicle booking system (VBS) charges

4.1. Booking a vehicle

A VBS booking is required for all haulier collections/deliveries at London Gateway. Registrations for an account and subsequent bookings can be made here:

<https://lgw.cnsonline.co.uk/londongateway/#signin>

4.2. Driver ID cards

To comply with DfT rules and regulations, together with assisting haulage firms with the management of obtaining Driver ID cards, please note the following:

- Drivers MUST have the correct documentation to enter the Port, without this entry will be refused. Requirements are:
 - Temporary ID Card – Driving Licence
 - Permanent ID Card – Two forms of ID are required. Driving Licence, plus Passport or birth certificate or EU ID Card
- Drivers are required to have either a Temporary or Permanent Driver ID Card to enter the Port. Both Temporary and Permanent ID Cards can be requested at the Gate Service Office at a £32.79 charge which will be applied to the company that is linked to the Driver's VBS booking and will appear on the monthly invoice
- In order for Haulage companies to have visibility on Driver ID charges being accumulated, an automated daily report is sent to registered hauliers via email
- Drivers arriving at the Port requiring a driver ID card should leave extra time for entering the Port and follow the instructions given by our Security Personnel
- **All drivers arriving at the Port must have a valid VBS slot**

4.3. VBS Tariff (applicable 1st September 2020 until 31st August 2021)

A VBS booking charge will be applicable during peak times:

Monday – Friday, 04:00 - 07:00 and 12:00 - 18:00

- There will not be additional charges for weekend bookings. Bank holidays will be treated as normal week days, with peak times applicable to charges above.
- First time drivers visiting the Port are issued a FREE temporary driver ID card valid for 28 days. During this period, drivers are encouraged to apply online to receive a FREE permanent driver ID card
- The VBS tariff is adjusted by RPI with effect 1st September each year. The RPI used is for July, as published by the UK Office for National Statistics in August

Description	Fee
VBS booking charge, per booking (truck visit)	£1.31
Late cancellation charge	£21.82
Expiry charge	£32.79
Unauthorised passenger in cab	£117.21

Requested container turning (per container turned - charge linked to VBS booking)	£30.00
Premium VBS booking charge Saturday 18:00 - Sunday 06:00	£11.72

4.4. Waiver requests

All requests to waiver VBS charges should be sent in writing to the Invoice Enquiries Team at vbsinvoiceenquiries@londongateway.com and should include full justification for the request.

The waiver request will be reviewed and a decision taken within seven days. You will be notified of the outcome via email.

Please note: any requested waivers to VBS charges is considered against pre-booking of VBS slots which assists Port Users with a smooth and efficient delivery service within

5. Miscellaneous services

5.1. Stevedoring & labour

5.1.1. Stevedoring for non-contracted vessels

Gang hire (8 members) - *charge per gang per hour* (min charge 8 hours)
 -Monday – Friday 07:00 – 17:00 £257.29

Out of hours operations - *charge per gang per hour* (min charge 8 hours)
 -Monday – Friday 17:00 – 07:00 £308.75
 -Saturday 00:00 – Monday 07:00 £360.21
 -Public Holidays £411.67

Gang hire cancellation with less than 12h notice 8 hours charge

Standing by-vessel or goods - *charge per gang per hour* (min charge 8 hours)
 -Monday – Friday 07:00 – 17:00 £171.53
 -Monday – Friday 17:00 – 07:00 £205.83
 -Saturday 00:00 – Monday 07:00 £240.14
 -Public Holidays £274.45

Standing by-adverse weather - *charge per gang per hour* (min charge 8 hours)
 -Monday – Friday 07:00 – 17:00 £171.53
 -Monday – Friday 17:00 – 07:00 £205.83
 -Saturday 00:00 – Monday 07:00 £240.14
 -Public Holidays £274.45

5.1.2. Labour charges

Labour (Border Control Post Operatives)* £45.37/ man hour
 Labour (Landside / Shiplside Operatives)* £51.06/ man hour
 Labour (Engineering Operatives)* £56.72/ man hour

*Weekends and out of hours requests: +50% with minimum charge of 4 hours

*Public holidays: +100% with minimum charge of 4 hours

*min 1 hour

Escorting by supervisor within DP World London Gateway premises £45.75/ man hour

5.2. Ancillary charges

Description	Fee	Charge basis
Laden container mis-declared as empty (charged to shipping line)	£116.75	per container
Automated Yard Crane/ RMG lift (only use of crane-further charges not included)	£39.71	per lift
Weighbridge use and certificate	£34.03	per container
Indicative import container crane weight (uncertified)	£12.00	per container
Use of leaking tray/Drip pit (cleaning and disposal POA)	£285.88	per day
Mafi hire (including one yard move)	£56.62	per day
Fitting or replacement seals supplied by London Gateway	£12.00	per seal
Provision of photos as required	£12.00	per set
Supply of OCR pictures	£12.00	per set
Gas check	£12.00	per check
Any yard move within the port (excluding lifts - one way)	£51.06	per move
Any shunt within London Gateway - outside the ISPS area (excluding lifts - one way)	£75.83	per shunt
Any reachstacker move within port premises	£63.30	per move
Forklift hire (inclusive driver)	£62.89	per hour
Printout of Dangerous Goods Notes or other documents	£12.00	per print
Applying or removing of placards and labels	£130.36	per container
Attaching and detaching Generators	£191.54	per container
Direct delivery of ship stores will incur the charge for Escorting by a Supervisor within London Gateway premises	£43.99	per man hour
Direct deliveries-High value cargo/ Hazardous/ Other	£45.75	per truck
Oil Spill Socks	£6.29	per sock
Oil Spill Mats	£12.00	per pack of 10
Oil Spill Granules	£22.70	per 20kg bag
Disposal of oil waste items	£9.13	per sack
Pallet refurbishment	£27.80	per pallet
Pallet replacement	£44.48	per pallet
Administration charges		POA

All moves involving cargo that requires handling with OOG equipment are subject to 100% surcharge.

For further details please contact the customer services department on 01375 648477 or via email to customer.services@londongateway.com.

5.3. Devanning

Description	Fee	Charge basis
Devanning charge (palletised)	£389.27	per container
Devanning charge handball	POA	
Storage of palletised cargo-1 to 7 days*	£17.02	per pallet per day
Storage of palletised cargo-8 or more days *	£28.37	per pallet per day

*Storage of palletised cargo is considered on case by case basis.

For quotations please contact the customer services department on 01375 648477 or via email to customer.services@londongateway.com.

5.4. Overweight containers/ Lightening

Description	Fee	Charge basis
Removal of pallets and loading to waiting curtainsider and re-positioning remainder of pallets	£389.27	per container
Removal of pallets and loading to waiting curtainsider	£291.96	per container
Removal of non-palletised cargo and loading to waiting curtainsider	POA	

For quotations please contact the customer services department on 01375 648477 or via email to customer.services@londongateway.com.

5.5. Heavy lift/ Breakbulk

Heavy Lift/ Breakbulk *	£22.70/tonne or £5.66/m ³	per tonne or per m ³ (whatever is the greatest)
Cargo too large to fit between crane legs and requiring berth freeze in back reach or other operational suspension *	£1,602.00	Surcharge per item

*Excludes lifts and lashing material and labour

For quotations please contact the customer services department on 01375 648477 or via email to customer.services@londongateway.com.

5.6. Car packing

20ft Containers (dry/reefer)	£238.23
40ft Containers (dry)	£324.19
40ft Containers (reefers)	£406.19

For further information please contact the customer services department on 01375 648477 or via email to customer.services@londongateway.com.

5.7. Photography and Filming

Photography

For shooting within office hours (09:00-17:00):

Number of crew	per hour
1-5	£282.52
6-10	£339.02
11-20	£395.51

Filming

For filming within office hours (09:00-17:00):

Number of crew	per hour
1-4	£508.53
5-10	£565.04
11-20	£678.05
21-30	£904.06

*min 2 hours

*for shooting Out of Hours or on a Public Holiday 50% surcharge will apply

5.8. Delegation rooms

Delegation rooms are available in our No1 Building. For prices and further information please contact the Customer Services Department on 01375 648477 or via email to customer.services@londongateway.com.

5.9. Site tours

Site tours of the port and logistics park are available on request for individuals or groups. For further information and prices please e-mail enquiries@londongateway.com.

Additionally DP World London Gateway organises Insight Days on a regular basis for interested parties to visit the port premises in order to gain a better understanding of the developments. To book a place please contact insightday@dpworld.com.

5.10. Emergency services

In special circumstances, the appropriate charge incurred as made by the Authority concerned will be for the account of the shipping line or other party as appropriate.

5.11. Pre-slung goods / shippers own lifting gear

Before any such goods are handled, a current test certificate for the Shippers Own equipment must be produced.

5.12. Other services

All other services not included in this tariff will be priced on application. Please contact DP World London Gateway Port's Customer Services on 01375 648477 or by e-mail to customer.services@londongateway.com.

5.13. Opening hours

For Opening hours please refer to the DP World London Gateway website www.londongateway.com.

6. General Trading Terms & Conditions

A copy of the General Trading Terms & Conditions is available on the DP World London Gateway website www.londongateway.com.

General notes:

- *VAT will be added to the prices where appropriate at the rates applicable at the time.
- * Administration fee will apply for detailed ad-hoc requests and agreed on case by case basis.
- *Tariffs on a per day basis will also apply to part days.

Systems

As DP World London Gateway Port's chosen community system, CNS provides the customs-approved electronic solution to enable commercial and regulatory stakeholders to move cargo through the port and park as efficiently as possible.

For further information, please visit the CNS website www.cnsonline.net or contact the CNS helpdesk on 02380 799600.