

## **London Gateway Seafarers Facility**

London Gateway has a dedicated room for visiting crew members to utilise and have the use of computers and the ability to purchase welfare items like toothpaste and soap etc. This is an area where crew members can escape and relax in comfortable surroundings and send and receive e-mails.

The seafarers room is situated in the terminal building and can be reached by utilising the port bus service by ringing Gate 3 security and asking a bus to come to your vessels gangway. Tel +44 (1375) 644625

You are only permitted onto the quay without the correct PPE to board a port bus when it is alongside the gangway. On arrival at the Terminal building enter the building and the seafarers centre is immediately on your right. Access to the computer room is possible by using the swipe card (3 per vessel)



The swipe card will also permit access to the London Gateway restaurant if you wish to purchase soft drinks or a meal, this is situated on the first floor of the amenities building which is situated next to the terminal building.

Vessels can retain the access card for future visits to London Gateway, if you mislay a cards please e-mail [colin.hitchcock@dpworld.com](mailto:colin.hitchcock@dpworld.com) and it will be replaced.

**Tilbury Seafarers Mission**

The newly opened ecumenical Seafarers Centre is situated within the Tilbury Docks and close to the main entrance in Tenants Row. The new Centre replaces the Flying Angel Club which has now closed.

The Centre is open and manned 7 days a week, Monday through to Friday 08:30 to 21:30 and Saturday through to Sunday 14:00 to 21:30.

The Tilbury Seafarers Centre is owned and managed by Centres for Seafarers, an ecumenical collaboration of the three largest Christian Maritime Mission Societies.

The Centre is funded entirely by voluntary contributions from the local port and shipping communities and Christian organisations within the London area.

The three Chaplains, representing Apostleship of the Sea, The Sailors' Society and The Mission to Seafarers are based in the Centre.

The Chaplains cover a large area within the Port of London and Medway Ports so spend most of their time away from the Centre. Staff at the Centre can always make contact with the Chaplains in the event of a particular need either by individuals or ships. Representatives of other welfare organisations such as the Deutsche Seaman’s mission can also be contacted through Centre staff.

The Centre has six fast Internet stations and maybe used for a small fee and also has 10 telephone booths to allow private communications with home. The Centre provides a quiet haven away from the noise and bustle of normal shipboard life.

Pool, Table Tennis, a bar serving alcohol and soft drinks, television and even karaoke are all available every day. The bar opens for alcohol at 11:00

**Address and Contact Details**

The Tilbury Seafarers Centre  
Tenants Row  
Tilbury Freeport  
RM18 7EH  
England  
Tel: +44 (0)1375 846151  
Free Phone (in the UK): 0800 652 8883  
Email: info@tilburyseafarerscentre.org.uk

**Opening Hours**

08:30 - 21:30 Monday to Friday

14:00 - 21:30 Saturday to Sunday

**Taxis**

Taxis can be arranged via your agent to collect to and from the Security Gate, taxis are not permitted on site.

Ace taxi	01375 373737
Corringham Cars	01375 674596
Marias Minibus & Taxi Service	01375 360488
Walkers Invicta Ltd	01375 361111

**Train Station**

Stanford-le-Hope Railway Station	2.5 miles
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**Contact Details**

London Gateway  
The Manorway  
Stanford-Le-Hope  
Essex  
SS17 9PD  
TEL : +44 01375 648300

Tel: +44 1375648370or +44 1634 273570  
PLA Port Authority  
PLA Ports  
Sheerness Docks  
Sheerness  
Kent.  
ME12 1RS

Tel: +44 1795 663025

**Seafarers Welfare**

London Gateway works closely with ISWAN International Seafarers Welfare and Assistance Network. This is a 24 hours multi lingual welfare service which works globally and in confidence.



They can be contacted by the following:-

Tel +44 2073232737  
e-mail ifo-seafarerhelp.org  
skype info-seafarerhelp.org  
free phone +44 2073232737